





Case Study: Recruitment Process Outsourcing

## HIGH-VOLUME VETERAN-FOCUSED HIRING SOLUTION

## **SCOPE & SCALE**

One of the world's largest healthcare companies required a high-volume hiring solution to fill positions across multiple departments. Positions in scope include management roles, finance, sales and administrators. The RPO solution required special emphasis and priority on improving diversity and veteran hiring initiatives.

# **SOLUTION**

#### **VETERAN TALENT COMMUNITY**

PeopleScout created a Veteran Talent Community which provides McKesson with access to thousands of active and passive veteran job candidates and opens the door to additional job opportunities for veterans.

## **IMPROVED WEB DESIGN**

PeopleScout helped to administer a customized McKesson veteran careers web page to attract and process veteran candidates.

## **RECRUITMENT MARKETING**

Veteran-targeted marketing and sourcing strategies were developed including improving relationships with more than 800 military organizations, posting jobs on veteran job boards and social media marketing.

## **ONGOING TRAINING**

PeopleScout provides ongoing training and education for members of the recruiting team to ensure military resumes are matched with civilian job requirements.

## **SCREENING PROCESSES**

A veteran priority screening process was created to identify and prioritize veteran candidates.

#### **DIVERSITY & INCLUSION**

PeopleScout hired a Navy veteran to lead the D&I initiative on the recruiting team.

## **RESULTS**

#### **HIRING SUPPORT**

In 2019, PeopleScout managed more than 3.000 hires across North America.

#### **DIVERSITY IMPROVEMENT**

PeopleScout provides a diverse slate of candidates on 95% of all requisitions.

#### **INCREASED VETERAN HIRING**

Veteran hiring improved from 3.3% to 8.6%.

#### STRONGER EMPLOYER BRAND

Targeted veteran recruitment and marketing strengthens McKesson's veteran employment brand, resulting in McKesson being recognized as a leader in veteran hiring by national media outlets.



McKesson's Veteran Talent Community, veteran landing page and recruitment marketing strategy are supported by PeopleScout's proprietary talent technology, Affinix.

