

## FACT SHEET

# PEOPLESCOUT MSP SOLUTIONS

## Optimize Your Contingent Workforce with the Right People, Process and Analytics

PeopleScout MSP offers the expertise, technology, resources and grit to solve your toughest staffing challenges and help you build a contingent workforce with the best talent, now and in the future. Our high-touch service is supported by innovative thinking that challenges the status quo.

Our MSP solutions go beyond the expected cost controls and process administration typical of standard MSP programs to deliver consultative insight and a uniquely transparent approach to partnership that will move your business forward.

It's no wonder PeopleScout earned both the No. 1 Overall ranking and No. 1 Quality of Service ranking on the HRO Today MSP Baker's Dozen Customer Satisfaction list in 2017, 2018 and 2019. If your current staffing strategies are no longer working for you, consider making the switch to PeopleScout MSP.

Our MSP solutions have enabled our clients to efficiently source, engage, fulfill, measure and manage all categories of contingent and externally sourced labor. We support temporary, temp-to-hire, direct hire, independent contractor (1099) administration, statement of work engagements and other complex services across all skill categories and geographies.

## SOLUTIONS

### MSP

Every aspect of our end-to-end MSP solutions, from payroll and IC management to leading VMS technology, have been designed to navigate the contingent talent landscape. Each solution is customized to provide you with the best talent, seamless implementation, strong governance and compliance, comprehensive program management and tangible savings.

### VMS

Our MSP programs combine expertise in staffing and supplier management with leading Vendor Management System (VMS) technology to best meet your business requirements. Our MSP team is well-versed in VMS technologies to better serve your program needs.

### AFFINIX™

We leverage new and emerging technologies to create industry-leading solutions that elevate visibility across your entire talent ecosystem. Our proprietary talent technology platform Affinix integrates with VMS technology to harness the power of data and analytics, allowing clear visibility across your contingent workforce and other labor channels for a total workforce view.

# VALUE BEYOND THE EXPECTED™

- ✓ **Ready to Take on the Toughest Challenges**  
Every aspect of our end-to-end MSP solutions, from payroll and IC Management to leading VMS technology, have been designed to navigate a contingent labor landscape with more demanding challenges than ever before.
- ✓ **Your Best Interests are Our Best Interests**  
PeopleScout never supplies labor directly. Instead, we work with a carefully curated network of staffing partners whose performance is continuously optimized using a proprietary scoring system and supplier dashboard.
- ✓ **Nimble Yet Disciplined**  
For nearly two decades, PeopleScout MSP solutions have enabled clients to efficiently source, engage, fulfill, measure and manage specialized categories of the contingent workforce and externally sourced labor with strong program governance and integrity.

- ✓ **A More Human Approach – #1 in MSP Customer Satisfaction**  
Our communication centralization and technology enables PeopleScout to consistently provide quality service. Our industry-leading reputation for customer satisfaction is thanks to our 24/7 concierge-level service, client-first approach and vertically-aligned teams.
- ✓ **Technology Built for the Future of Contingent Labor**  
We leverage new and emerging technologies to create industry-leading solutions for your talent ecosystem. We start with effective Vendor Management System (VMS) administration and combine that with Affinix™, our proprietary talent technology platform.
- ✓ **Your Global Talent Partner From Now to Next**  
As the pace of change accelerates and your needs continue to evolve, PeopleScout is committed to helping you anticipate what's next to stay ahead of the curve. An MSP partnership with PeopleScout unlocks benefits that will provide you with the edge in the people business for years to come.

## ACCOLADES



### DON'T TAKE OUR WORD FOR IT

“PeopleScout continues to distinguish itself from the competition with its extraordinary service culture, once again leading the HRO Today MSP Baker’s Dozen Customer Satisfaction Survey. With a multinational footprint and excellent technology, PeopleScout’s number one ranking is driven by a superior customer experience that no other provider currently offers.”

– Elliot Clark, CEO and Chairman of SharedXpertise and HRO Today

## THE PEOPLESOUT DIFFERENCE

PeopleScout has designed, deployed and implemented strategic recruitment process outsourcing, managed service provider, total workforce solutions and talent advisory solutions for our clients across multiple industries and geographies. Each solution is crafted to address and solve our client’s toughest talent challenges with programs unique to their circumstances. Our goal is simple: We want to help you bridge the gap between NOW and NEXT with innovative and future-focused talent solutions.