

FACT SHEET

PeopleScout MSP Solutions



Boosted By Technology. Fueled By Culture. Energized By Diversity.

With a talent crisis in full swing, many organizations are looking to contingent workers to fill skills gaps. But with cost pressures and complex legislation, it's an uphill battle for both talent acquisition and procurement teams.

PeopleScout Managed Service Provider (MSP) solutions support everything from requisition through to invoicing and payment for temporary, temp-to-hire, direct hire, direct sourcing, payrolling, independent contractor (1099) administration, statement of work (SOW) engagements and other complex services across all skill categories and geographies. Our solutions combine expertise in staffing and supplier management with a technology-bolstered, culture-driven, and diversity-focused partnership approach that will move your business forward.



The PeopleScout Difference

For 30+ years, our industry-leading reputation for customer satisfaction has come from our 24/7 concierge-level service, client-first approach and vertically aligned teams.

That's why we've ranked in the top five MSP providers for customer satisfaction in all categories of HRO Today's MSP Baker's Dozen for six consecutive years.

BOOSTED BY TECHNOLOGY

Our MSP team is experienced with leading VMS, Vendor Management System, technologies to help you leverage your existing investment. Plus, Affinix™ Analytics integrates with any VMS to provide real-time data on supplier performance, spend and contingent workforce management. Built-in AI means you get market intelligence and competitive benchmarking data to make confident decisions.

FUELED BY CULTURE

As an extension of your internal team, we immerse ourselves in your culture and align with your talent needs and goals. We bring a personal touch to our supplier recommendations so, whether we're establishing supplier relationships on your behalf or hand-picking them from our network, they'll align with your values and talent requirements—not simply increase spend.

ENERGIZED BY DIVERSITY

Over 30% of our supplier community is certified diverse, including payroll suppliers for your pre-identified contingent labor. Whether you want to hire more women, support veterans or increase cultural diversity, PeopleScout's proprietary scoring system and supplier dashboard tracks and reports on every supplier to ensure that your diversity goals and spend requirements are met.

Surpassing SLAs for Diverse Spend

As your MSP, monitoring SLAs with suppliers ensures continued performance, compliance and visibility into spend. We consistently meet or exceed our supplier SLAs. The following are just a few examples of what we've achieved for our MSP clients:

Multinational Food Processor

Diversity SLA:

15%

Actual Performance Results:

50%

Global Facilities Management Provider

Diversity SLA:

50%

Actual Performance Results:

100%

Manufacturer

Diversity SLA:

15%

Actual Performance Results:

38%

Don't Take Our Word for It

"PeopleScout remains an industry leader and one of the one of the best choices in the market for MSP services. Their consultative approach makes them a valuable partner for any employer looking to optimize their MSP program."

– Elliot Clark,

CEO and Chairman of SharedXpertise and HRO Today